

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.

Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)

Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

2. Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

3. Please provide me with the supplier's name for each contract.

4. Please state the brand of hardware or software

5. (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

6. Please provide me with the most recent annual spend for this contract?

7. (Please can you also include notes if the contract includes any contract Extension periods.)

8. Please can you provide me with the date of when the contract expires.

9. (An approximate date of when the organisation is planning to review this particular contract.)

10. Could you please provide me with the month and year in which most/bulk of servers were purchased.

11. Please can you provide me with the number of physical servers.

12. Please can you provide me with the number of Virtual servers' servers.

13. : I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

14. (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

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If this service is part of a managed contract, please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract